

## **Investor Grievance Process**

### **1. Email ID for Grievances**

ACML has provided an official email ID **info@acml.in** for clients to lodge grievances.

### **2. Lodging a Complaint**

Clients who wish to lodge a complaint can send their concerns via email to **info@acml.in**.

### **3. Forwarding to Concerned Department**

The ACML info will forward the complaint to the **concerned department** for review and action.

### **4. Complaint Review and Resolution**

The concerned department will:

- Review and investigate the complaint.
- Take appropriate action to resolve the issue.
- Coordinate with the client via email to provide updates and resolution details.