

# **ACML CAPITAL MARKETS LIMITED**

(Formerly : ASE Capital Markets Limited)

CIN: U67120GJ2000PLC037431 Member: BSE & NSE, SEBI Regn. No.: INZ000260134 CDSL DP: 15200 & NSDL DP: IN302461 SEBI DP Regn. No.: IN-DP-427-2019 GSTIN: 24AADCA4629D1Z4

Regd. Office: Kamdhenu Complex, Opp. Sahajanand College, Nr. Panjara Pole, Ahmedabad-380015.

Phone: (079) 26309619/20, 26309432/34, 26308875, 26303044 • Fax: 26301020 • Email: info@acml.in • Website: www.acml.in

#### **Investor Complaints Data - NSDL**

#### **Data for every month ending March-2025**

S N	Received from	Carried forward from previous month	Received during the month	Total Pendi ng	Resolved *	Pending at the end of the month**  Pending Pending		Average Resolution time^(in days)
						for less than 3 months	for more than 3 month s	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0		0	
2	SEBI (SCORES)	0	0	0	0	0		
3	Depository NSDL	0	0	0	0	0		
4	Other Sources (if any)	0	0	0	0		0	
5	Grand Total	0	0	0	0		0	

## **Trend of monthly disposal of complaints**

SN	Month	Carried forward	Received	Resolved*	Pending**
		from previous			
		month			
1	2	3	4	5	6
1	April – 2021	0	1	1	0
2	May – 2021	0	1	1	0
3	June – 2021	0	1	1	0
4	July – 2021	0	0	0	0
5	August – 2021	0	1	1	0
6	September – 2021	0	1	1	0
7	October – 2021	0	1	1	0
8	November – 2021	0	1	1	0
9	December- 2021	0	2	1	1
10	January - 2022	1	1	2	0
11	February - 2022	0	0	0	0
12	March - 2022	0	1	1	0
13	April - 2022	0	0	0	0
14	May - 2022	0	1	1	0
15	June - 2022	0	1	1	0
16	July – 2022	0	1	1	0
17	August – 2022	0	0	0	0
18	September – 2022	0	0	0	0
19	October – 2022	0	1	1	0
20	November – 2022	0	0	0	0
21	December – 2022	0	0	0	0
22	January – 2023	0	0	0	0
23	February – 2023	0	0	0	0
24	March – 2023	0	1	1	0
25	April – 2023	0	1	1	0
26	May – 2023	0	1	1	0
27	June – 2023	0	0	0	0
28	July – 2023	0	0	0	0
29	Aug – 2023	0	0	0	0
30	Sep – 2023	0	0	0	0
31	Oct – 2023	0	0	0	0
32	Nov – 2023	0	0	0	0
33	Dec – 2023	0	0	0	0
34	Jan – 2024	0	0	0	0
35	Feb – 2024	0	1	1	0
36	March – 2024	0	0	0	0
37	April – 2024	0	0	0	0
38	May – 2024	0	1	1	0
39	Jun – 2024	0	0	0	0
40	July -2024	0	0	0	0
41	Aug – 2024	0	0	0	0

\_

42	Sep – 2024	0	0	0	0
43	Oct – 2024	0	0	0	0
44	Nov – 2024	0	1	1	0
45	Dec – 2024	0	1	1	0
46	Jan – 2025	0	1	1	0
47	Feb – 2025	0	0	0	0
48	March – 2025	0	0	0	0
	<b>Grand Total</b>	0	22	22	0

### **Trend of annual disposal of complaints**

SN	Year	Carried forward	Received during	Resolved	Pending at
		From previous	the year	During the	The end of the
		year		year	year
1	2019-20	0	2	2	0
2	2020-21	0	2	2	0
3	2021-22	0	11	11	0
4	2022-23	0	6	6	0
5	2023-24	0	6	6	0
6	2024-25	0	1	1	0
	<b>Grand Total</b>	0	28	28	0

\_

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any.

<sup>\*\*</sup>Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.