

# ACML CAPITAL MARKETS LIMITED

**MEMBER : BSE, NSE, MSEI & MCX, SEBI REG. NO. INZ000260134 SEBI REGN.NO.: IN-DP-427-2019**

**Depository: NDSL & CSDL CIN NO. U67120GJ2000PLC037431 GSTIN : 24AADCA4629D1Z4**

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## Investor Complaints Data – CDSL

**Data for every month ending Aug - 2026**

| SN | Received From           | Carried forward from previous month | Received during the month | Total Pending | Resolved * | Pending at the end of the month ** |                                | Average Resolution time^ (in days) |
|----|-------------------------|-------------------------------------|---------------------------|---------------|------------|------------------------------------|--------------------------------|------------------------------------|
|    |                         |                                     |                           |               |            | Pending for less than 3 months     | Pending for more than 3 months |                                    |
| 1  | 2                       | 3                                   | 4                         | 5             | 6          | 7                                  |                                | 8                                  |
| 1  | Directly from Investors | 0                                   | 0                         | 0             | 0          | 0                                  |                                | 0                                  |
| 2  | SEBI (SCORES)           | 0                                   | 0                         | 0             | 0          | 0                                  |                                | 0                                  |
| 3  | Depository CDSL         | 0                                   | 0                         | 0             | 0          | 0                                  |                                | 0                                  |
| 4  | Other Sources (if any)  | 0                                   | 0                         | 0             | 0          | 0                                  |                                | 0                                  |
| 5  | Grand Total             | 0                                   | 0                         | 0             | 0          | 0                                  |                                | 0                                  |

**Trend of monthly disposal of complaints**

| SN | Month       | Carried forward<br>from previous<br>month | Received | Resolved* | Pending** |
|----|-------------|-------------------------------------------|----------|-----------|-----------|
| 1  | 2           | 3                                         | 4        | 5         | 6         |
| 1  | Dec- 2021   | 0                                         | 0        | 0         | 0         |
| 2  | Jan - 2022  | 0                                         | 0        | 0         | 0         |
| 3  | Feb – 2022  | 0                                         | 0        | 0         | 0         |
| 4  | Mar – 2022  | 0                                         | 0        | 0         | 0         |
| 5  | Apr – 2022  | 0                                         | 0        | 0         | 0         |
| 6  | May – 2022  | 0                                         | 0        | 0         | 0         |
| 7  | Jun – 2022  | 0                                         | 0        | 0         | 0         |
| 8  | July – 2022 | 0                                         | 0        | 0         | 0         |
| 9  | Aug – 2022  | 0                                         | 0        | 0         | 0         |
| 10 | Sep – 2022  | 0                                         | 0        | 0         | 0         |
| 11 | Oct – 2022  | 0                                         | 0        | 0         | 0         |
| 12 | Nov – 2022  | 0                                         | 0        | 0         | 0         |
| 13 | Dec – 2022  | 0                                         | 0        | 0         | 0         |
| 14 | Jan – 2023  | 0                                         | 0        | 0         | 0         |
| 15 | Feb – 2023  | 0                                         | 0        | 0         | 0         |
| 16 | Mar – 2023  | 0                                         | 0        | 0         | 0         |
| 17 | Apr – 2023  | 0                                         | 0        | 0         | 0         |
| 18 | May – 2023  | 0                                         | 0        | 0         | 0         |
| 19 | Jun – 2023  | 0                                         | 0        | 0         | 0         |
| 20 | July – 2023 | 0                                         | 1        | 1         | 0         |
| 21 | Aug – 2023  | 0                                         | 0        | 0         | 0         |
| 22 | Sep – 2023  | 0                                         | 0        | 0         | 0         |
| 23 | Oct – 2023  | 0                                         | 0        | 0         | 0         |
| 24 | Nov – 2023  | 0                                         | 0        | 0         | 0         |
| 25 | Dec – 2023  | 0                                         | 0        | 0         | 0         |
| 26 | Jan – 2024  | 0                                         | 0        | 0         | 0         |
| 27 | Feb – 2024  | 0                                         | 1        | 1         | 0         |
| 28 | Mar – 2024  | 0                                         | 0        | 0         | 0         |
| 29 | Apr – 2024  | 0                                         | 0        | 0         | 0         |
| 30 | May – 2024  | 0                                         | 0        | 0         | 0         |
| 31 | Jun – 2024  | 0                                         | 0        | 0         | 0         |
| 32 | Jul -2024   | 0                                         | 0        | 0         | 0         |
| 33 | Aug – 2024  | 0                                         | 0        | 0         | 0         |
| 34 | Sep – 2024  | 0                                         | 1        | 1         | 0         |
| 35 | Oct – 2024  | 0                                         | 0        | 0         | 0         |
| 36 | Nov – 2024  | 0                                         | 1        | 1         | 0         |
| 37 | Dec – 2024  | 0                                         | 0        | 0         | 0         |
| 38 | Jan – 2025  | 0                                         | 0        | 0         | 0         |
| 39 | Feb – 2025  | 0                                         | 0        | 0         | 0         |
| 40 | Mar – 2025  | 0                                         | 0        | 0         | 0         |
| 41 | Apr – 2025  | 0                                         | 0        | 0         | 0         |
| 42 | May – 2025  | 0                                         | 1        | 1         | 0         |
| 43 | Jun – 2025  | 0                                         | 0        | 0         | 0         |
| 44 | Jul – 2025  | 0                                         | 1        | 1         | 0         |

|    |                    |          |          |          |          |
|----|--------------------|----------|----------|----------|----------|
| 45 | Aug – 2025         | 0        | 0        | 0        | 0        |
| 46 | Sep – 2025         | 0        | 0        | 0        | 0        |
| 47 | Oct – 2025         | 0        | 0        | 0        | 0        |
| 48 | Nov – 2025         | 0        | 0        | 0        | 0        |
| 49 | Dec – 2025         | 0        | 0        | 0        | 0        |
| 50 | Jan – 2026         | 0        | 0        | 0        | 0        |
| 51 | Feb – 2026         | 0        | 0        | 0        | 0        |
| 52 | Mar – 2026         | 0        | 0        | 0        | 0        |
| 53 | Apr – 2026         | 0        | 0        | 0        | 0        |
| 54 | May – 2026         | 0        | 0        | 0        | 0        |
| 55 | June – 2026        | 0        | 0        | 0        | 0        |
| 56 | July – 2026        | 0        | 0        | 0        | 0        |
| 57 | Aug – 2026         | 0        | 0        | 0        | 0        |
|    | <b>Grand Total</b> | <b>0</b> | <b>6</b> | <b>6</b> | <b>0</b> |

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

### Trend of annual disposal of complaints

| SN | Year               | Carried forward<br>From previous year | Received<br>during the year | Resolved<br>During the year | Pending at<br>The end of the<br>year |
|----|--------------------|---------------------------------------|-----------------------------|-----------------------------|--------------------------------------|
| 1  | 2019 – 2020        | 0                                     | 0                           | 0                           | 0                                    |
| 2  | 2020 – 2021        | 0                                     | 0                           | 0                           | 0                                    |
| 3  | 2021 – 2022        | 0                                     | 0                           | 0                           | 0                                    |
| 4  | 2022 – 2023        | 0                                     | 0                           | 0                           | 0                                    |
| 5  | 2023 – 2024        | 0                                     | 2                           | 2                           | 0                                    |
| 6  | 2024 – 2025        | 0                                     | 2                           | 2                           | 0                                    |
| 7  | 2025 – 2026        | 0                                     | 2                           | 2                           | 0                                    |
| 8  | 2026 – 2027        | 0                                     | 0                           | 0                           | 0                                    |
|    | <b>Grand Total</b> | <b>0</b>                              | <b>6</b>                    | <b>6</b>                    | <b>0</b>                             |