



# ACML CAPITAL MARKETS LIMITED

(Formerly : ASE Capital Markets Limited)

CIN : U67120GJ2000PLC037431 Member: BSE & NSE, SEBI Regn. No. : INZ000260134 CDSL DP: 15200 & NSDL DP: IN302461  
SEBI DP Regn. No. : IN-DP-427-2019 GSTIN : 24AADCA4629D1Z4

Regd. Office: Kamdhenu Complex, Opp. Sahajanand College, Nr. Panjara Pole, Ahmedabad-380015.

Phone: (079) 26309619/20, 26309432/34, 26308875, 26303044 • Fax: 26301020 • Email: info@acml.in • Website: www.acml.in

## Investor Complaints Data – Broker

### Data for every month ending Aug-2023

S N	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^(in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		
2	SEBI(SCORES)	0	0	0	0	0		
3	Stock Exchanges	0	0	0	0	0		0
4	Other Sources (if any)	0	0	0	0	0		
5	<b>Grand Total</b>	0	0	0	0	0		0

**Trend of monthly disposal of complaints**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	December- 2021	0	2	1	1
2	January - 2022	1	1	2	0
3	February - 2022	0	0	0	0
4	March - 2022	0	1	1	0
5	April - 2022	0	0	0	0
6	May - 2022	0	1	1	0
7	June - 2022	0	1	1	0
8	July – 2022	0	0	0	0
9	August – 2022	0	0	0	0
10	September - 2022	0	0	0	0
11	October – 2022	0	0	0	0
12	November – 2022	0	0	0	0
13	December – 2022	0	0	0	0
14	January – 2023	0	0	0	0
15	February – 2023	0	0	0	0
16	March – 2023	0	1	0	1
17	April – 2023	1	0	1	0
18	May – 2023	0	1	0	1
19	June – 2023	1	0	0	1
20	July – 2023	1	0	1	0
21	Aug – 2023	0	0	0	0
	<b>Grand Total</b>	0	8	8	0

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

<b>SN</b>	<b>Year</b>	<b>Carried forward From previous year</b>	<b>Received during the year</b>	<b>Resolved During the year</b>	<b>Pending at The end of the year</b>
1	2019-20	0	13	13	0
2	2020-21	0	5	5	0
3	2021-22	0	12	12	0
4	2022-23	0	3	2	0
5	2023-24	0	1	2	0
	<b>Grand Total</b>	0	34	34	0

—